

# OUR CANCELLATION POLICY

## SCHOOL CLUBS

If you change your mind and wish to cancel your child's place on any of the school clubs that R&D Coaching deliver, then please contact us and we will issue you a full refund back on to your original payment method for all remaining sessions of that school club.

## HOLIDAY SESSIONS

If you wish to cancel your child's space on any of our school holiday sessions, then please contact us. If you inform us of your cancellation more than 48 hours before the session, then you will receive a full refund back on to your payment method. If you cancel your child's space between 12 - 48 hours before the session then we will issue you with full credit back on to your online account with us. We are unable to offer any refunds/credit for any cancellations made less than 12 hours before the start of the session.

## BIRTHDAY PARTIES

If for any reason you have to cancel your child's sport or dance birthday party with us then simply let us know as soon as possible. If you cancel more than 24 hours before the party is due to start then you will receive a full refund back on to your payment card. We are unable to offer any refunds/credit for any cancellations made less than 24 hours before the start of the party.

## 1ON1/GROUP SESSIONS

If you need to cancel any of the 1on1/Group sport or dance sessions you have booked in with us then please contact us as soon as possible. For all sessions cancelled more than 24 hours in advance we will refund you fully back on to your payment method. If your cancellation is between 6-24 hours before the session then we will issue you with full credit back on to your online account with us. We are unable to offer any refunds/credit for any cancellations made less than 6 hours before the start of the session.